

1410.03 Telecommunications Consulting

Issued January 1, 1994

SUBJECT: Telecommunications Consulting.

APPLICATION: Executive Branch Departments and Sub-units.

PURPOSE: To establish consistent procedures for requesting assistance in determining the most cost effective and efficient use of State telecommunications resources (e.g., "800" and "900" services, ACD Groups, Equipment, Features).

CONTACT AGENCY: Department of Information Technology (DIT) - Telecommunications.

TELEPHONE: 517/373-0785

FAX: 517/373-0303

SUMMARY: Consulting services maybe required when an agency is moving, adding, or changing telecommunication services.

APPLICABLE FORMS: None.

PROCEDURES:

Site/Agency Coordinator:

- Contacts Telecommunications to request consulting services as needed.

* * *